# **ABOUT US**

#### MISSION Safely connecting people to places and possibilities

VISION Driving our region to the future

## **CORE VALUES**

**SECURE: Safety, Ethics, Customer service, Unity,** Reliability, Excellence





745 E Main St. Newark OH, 43055







# **CODE OF CONDUCT**

- Be Ready
- Have Proper Fare
- Maintain Service Animals: Service animals are welcome on board. Other animals or pets may ride if they are in a carrier that fits on your lap.
- Secure Belongings: All carry-on items are limited to what passengers can bring on the vehicle in one trip & hold securely or be safely stowed.
- Travel Securely: Please wear your seatbelt.
- Child Safety: Car seats are to be provided by the passenger.
- Secure Mobility Devices
- No Motorized Devices: This does not include ADA mobility devices.
- Be Considerate: No cursing/swearing, disruptive behavior, threatening, lewd comments, and other inappropriate actions.
- Don't Distract the Operator
- Turn Off the Volume: No music, speakers, etc.
- Keep it Clean: Maintain acceptable hygiene when riding. Do not expose other passengers to bodily fluids or odors. Clothing is required (Shirts, shoes, pants, shorts, skirts, etc.).
- No Smoking, Eating or Drinking
- No Illegal Drugs or Alcohol
- Weapons: The possession of any weapon on LCT vehicles is prohibited, with the exception that the rider's possession follows federal, state, & local laws.
- No Dangerous Equipment: Car batteries, gas cans, lawnmowers, etc. are not permitted on any LCT vehicle.







# Information

# **General Information**

#### CANCELLATION

A cancellation occurs when a passenge cancels their trip at least two hours before their scheduled time.

#### No Show

A no-show is recorded when a passeng misses their trip or cancels less than tw hours before their scheduled time.

#### HOLIDAYS

Holidays Closed: New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving, & Christmas

#### FUNDING

- U.S. DOT Federal Transit Administration
- Ohio Department of Transportation
- Licking County Commissioners
- LC Board of Developmental Disabilities
- Licking County Job & Family Services
- Local Stakeholders
- Licking County Senior Citizens Levy

#### **ADA SERVICES**

Service is accessible to persons with disabilities. LCT services comply with the Americans with Disabilities Act. For information regarding the procedures on filing an ADA complaint, please call 740-670-5185.

### **TITLE VI PASSENGER RIGHTS**

No person on the basis of race, color, or national origin will be subjected to discrimination in the level and quality of transportation services and transit related benefits. For information regarding filing a title VI complaint, please call 740-670-5185.

# **Demand Response Service**

## **SERVICE INFORMATION**

	SERVICE INFURIVI
er ger NO	<ul> <li>Demand Response Servi scheduled curb to curb s</li> <li>Please request your trip hours in advance. Service come, first serve basis</li> <li>Trips provided as schedu</li> <li>Same-day service may be based on cancellations a</li> </ul>
	SERVICE HOU
	Monday - Friday: 5:00 AN Saturday: 6:00 AM - 6
	SCHEDULING & H
n	Monday - Friday: 7:00 AM Phone: (740) 670-5185 transitweb@lickingcou
5	FARES (Cost)
	<ul> <li>General Public — \$4.0</li> <li>Elderly &amp; Disabled (E8</li> <li>Age 60+ — No Fare**</li> </ul>
	*E & D passengers may qualify with appli **Ages 60+ qualify for rides with no fare Citizens Levy Program
	<b>Exact change or ePass is requine</b> Passengers can load funds onto their e

ePass with cash in person or with a driver. Passengers can also load funds by card in person or by visiting our website.

## CHILDREN

- 1st child with adult No Fare
- Additional Children with adult \$1.00
- Children age 7+ riding alone \$4.00

A parent/guardian must ride with children under the age of 7. A parent/guardian must make reservations for children ages 7-12 traveling alone.

# **Route Service**

ice is service at least 24 e is a first

ule permits e available and no shows

### RS

/ - 8:00 PM 5:00 PM

## OURS

/I - 3:00 PM Option 1 unty.gov

0 kD)— \$2.00\*

ication approval under the Senior

#### red to ride

# **SERVICE INFORMATION**

- based upon time constraints
- No scheduling required

# **SERVICE HOURS**

Monday - Friday: 5:00 AM - 7:00 PM

# CHILDREN

- children under the age of 7
- 7–12 will be traveling alone

- #1-Main St
- #2-21st St
- #3-Granville

Please see the Route Guide or scan the QR Code for additional information.

• Route Service includes multiple routes with designated stops, operating on a scheduled loop at specific times Deviations are approved by dispatch • Please stand by bus stop sign five minutes before scheduled stop time • Please do not trespass on private property. (steps, porches, awnings, etc.)

> FARES (Cost) No Fare

 A parent/guardian must be with A parent or guardian must notify dispatch by phone or inform the driver at the bus stop if a child aged

#### ROUTES

• #4-Earthworks Circulator • #5-Buckeye Lake | Hebron

